ST Fastening Systems

ZXL Longlife Product Warranty

ST Fastening Systems (STFS), located at 6357 Reynolds Road, Tyler, Texas USA 75708, warrants that its ZXL Zinc Aluminum Cast Cap on the Hex Washer Head will be free from factory defects in material and workmanship, and that it will not structurally fail due to corrosion of red or white rust, for a period of forty (40) years from the shipment date provided that:

- The fasteners are installed into an environment that has a consistently normal atmospheric condition (not excessively corrosive).
- The fasteners are applied in a workmanlike manner and with good commercial practice.
- The fasteners are installed in a STFS recommended application.
- The fasteners are installed within the United States of America.

This warranty is void if product damage or failure occurs as a result of any of the following:

- Exposure to conditions including, but not limited to, corrosive chemicals, ash, toxic/corrosive fumes, nuclear radiation or condensates of corrosive substances.
- Exposure to an external force including, but not limited to, falling objects, materials supplied by other vendors, explosions, fires, riots, civil unrest, acts of war, fallout, or improper job-site storage or in-transit handling.
- Exposure to an act of God or natural disaster including, but not limited to, flood, lightning, hail, icing, earthquake, hurricane, tornado, or windstorm.
- Faulty installation, alteration, misuse, negligence, or failure to provide free drainage of water from the installed fasteners.

A valid claim on this warranty must be written and presented by the original purchaser to STFS within thirty days of the discovery of a defect or failure. The valid written notification shall include: a description of the defect or failure, evidence of shipment date, installation contractor, installation date, and a copy of the original invoice. For the claim to remain valid, no corrective action shall be taken until STFS has reasonable opportunity to examine the installed fasteners.

STFS shall exclusively determine if a claim is valid within the terms of this warranty. STFS makes no warranties, either express or implied, except as stated herein. Implied warranties of merchantability or fitness for a particular purpose are specifically disclaimed. The liability of STFS is limited to three times the invoice price of those fasteners that are found to be defective or to fail under the terms of this warranty. In no event shall STFS be directly liable for removal costs, installation costs or damages associated with the claim.

STFS extends this warranty solely to the original purchaser. This warranty is non-transferable and non-assignable.